

How do I close my account?

Depending on your account type, there are several ways you can close your account:

- Email us via the app or internet banking
- Phone our Customer Contact Centre on 13 19 87
- Visit your nearest branch

Your account must be returned to a zero balance before we can close it.

You can also obtain a payout figure for your home loan, personal loan or other credit facilities by contacting us. We will provide you the payout figure within 7 business days of your request.

Get in touch if you're still unsure or have any questions.

T&Cs apply. For more information visit www.newcastlepermanent.com.au/terms-and-conditions