Newcastle Permanent State of Origin Round 3 Party 2025 Promotion

Schedule to Terms & Conditions

Schedule		
Promotion name	"Newcastle Permanent State of Origin Round 3 Party 2025" Promotion	
Promoter	Newcastle Permanent, part of Newcastle Greater Mutual Group Ltd ("Newcastle Permanent" or "NGM Group") ACN 087 651 992 AFSL/Australian credit licence 238273	
	307 King Street, Newcastle West NSW 2302	
	Phone 13 19 87	
	newcastlepermanent.com.au	
Promotion period	Start date: Monday 12 May 2025 at 3:00pm AEST	
	End date: Sunday 22 June 2025 at 8.00pm AEST	
Eligible entrants	Entry is open to residents of NSW aged 14 years and over, who are:	
	 Customers of Newcastle Permanent who hold an open Newcastle Permanent account ("existing customer"); or 	
	 Individuals that have received a campaign code from an existing customer and become a new customer ("friend"). 	
	Business or non-individual entity customers and employees and officers of the Promoter or any organisation associated with the Promotion are ineligible to enter.	
How to enter	Existing customer	
	To enter the Promotion, an Eligible entrant who is an existing customer must fully complete the online entry form available at newcastlepermanent.com.au/knights , during the Promotion period. This action will give the Eligible entrant one entry.	
	All entry forms must include the entrant's personal details and in 25 words or less finish the statement "My favourite sporting moment is" to be valid. Incomplete, automated or incomprehensible entries will not be eligible.	
	An Eligible entrant who is an existing customer will receive an additional 10 bonus entries where all of the following conditions are met:	
	The existing customer shares their unique referral campaign code ("campaign code") contained in the email invitation received from Newcastle Permanent with a friend.	
	2. During the Promotion period, the friend opens a Newcastle Permanent account online and enters the campaign code provided by the existing customer.	
	3. The friend must be a new customer to Newcastle Permanent, which means they (and any other joint account holders) have not held any accounts with Newcastle Permanent within the 6 month period prior to opening the new account.	
	4. The friend's new account must still be open at the time of the Prize draw.	
	New customer (friend)	
	An Eligible entrant who is a new customer will automatically receive 10 entries in the Promotion where they open a Newcastle Permanent account online and enter the campaign code provided by the existing customer, during the Promotion period. The new account must still be open at the time of the Prize draw.	
	To be considered a new customer to Newcastle Permanent, the Eligible entrant (and any other joint account holders) must not have held any accounts with Newcastle Permanent within the 6 month period prior to opening the new account.	

Maximum number of entries permitted	There is a limit of one entry available through completion of the online entry form per Eligible entrant who is an existing customer. There is no limit on the number of bonus entries available to an existing customer that share their campaign code.
	There is a limit of 10 entries available for an Eligible entrant who is a new customer (friend).
Prizes	There are eight (8) major prizes to be awarded. Each major prize consists of:
	 Six (6) tickets to a cinematic viewing experience to watch Game 3 of the State of Origin at the Newcastle Permanent Centre of Excellence, 6 Bavin St, Broadmeadow NSW on Wednesday 9 July 2025 from 6:30pm.
	 Each ticket includes canapes and 2.5 hour drinks package, featuring special guests such as past Knights players.
	An entrant can win a maximum of 1 prize. No bonus prizes will be awarded.
Prize value	Each major prize is valued at approximately \$930.
	The overall total prize pool value is \$7,440 (AUD).
Prize draw	The prize draw will occur on Monday 23 June 2025. The draw will take place at 9:00am AEST at 307 King St Newcastle West, 103 Tudor St Hamilton, or remotely.
	The draw method is random electronic selection.
	If the draw is scheduled on a non-business day, the draw will be conducted on the following business day.
	The first 8 eligible entries chosen will each win a major prize. An additional twelve (12) entries will be chosen at the same time and place as the original draw, as reserve winners in the event a prize is not claimed in accordance with these conditions.
Winner notification	The Promoter will attempt to notify the winners by SMS, telephone or email within 2 days of the Prize draw. The winners names will not be published on our website to respect customer privacy.
Prize claim period	The prizes will be automatically be delivered as a digital event invitation sent to each winner's nominated email address within 2 business days.
Redetermination of winners	In the event a prize winner is not eligible to receive the prize, cannot be contacted, does not claim their prize, or returns the prize, they will be taken to have forfeited that prize and the Promoter will award the prize instead to the reserve prize winner to have been next chosen. If the reserve prize winner does not claim the prize, the process set out in this clause shall be applied again and so on until the prize has been claimed.
Dispute resolution	Disputes or queries concerning the conduct of this promotion or claiming of a prize can be raised by contacting Newcastle Permanent by phone on 13 19 87; by email at enquiries@newcastlepermanent.com. au; online at newcastlepermanent.com.au; or in person by visiting a branch. Newcastle Permanent aims to resolve complaints on the spot wherever we can. If we can't provide a resolution on first contact, we'll acknowledge your complaint has been lodged and provide you with a reference number and details of how to contact us about your complaint. If we can't resolve on the spot, we aim to resolve complaints within 5 business days. More information about Newcastle Permanent's feedback, complaints and dispute resolution process can be found on our website at newcastlepermanent.com.au/contact-us/compliments-and-complaints.

Terms and Conditions

- 1. Information on how to enter and prizes form part of these conditions. Participating in the Promotion by registering constitutes acceptance of these Terms and Conditions (including the Schedule). Participating in the Promotion is automatic for new customers and constitutes acceptance of these Terms and Conditions (including the Schedule). Entries must comply with these conditions to be valid.
- 2. The Promoter accepts no responsibility for any indirect costs associated with the prize. Unless otherwise stated, any prize does not include meals, travel costs or any other costs of a personal nature.
- 3. Any taxes (excluding GST) which may be payable as a consequence of receiving a prize are the sole responsibility of the winner. Independent financial advice should be sought by the winner with regard to any taxes relating to a prize.
- 4. It is a condition of accepting the prize that a winner must comply with all conditions of use of the prize and the prize requirements. This includes expectations of safe and respectful behaviour at the viewing event, appropriate supervision of minors, and following the directions of event staff.



- 5. The venue and event organisers reserve the right to remove any individual whose behaviour is deemed disruptive, harmful, or in violation of event rules, without liability.
- 6. The prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
- 7. Individuals under the age of 18 are only permitted to attend the viewing event if accompanied by a parent, legal guardian, or other responsible adult.
- 8. If a prize is returned for any reason, the Promoter may, at their sole discretion re-distribute or retain the returned prize.
- 9. If a prize winner or reserve winner is unable to be awarded their prize, they forfeit that prize, and it may be withdrawn unawarded. This result will be published on the Promoter's website. In the event a prize winner or reserve winner cannot be found, this result will be published on the Promoter's website.
- 10. Prizes are not variable, transferable or redeemable for cash. The Promoter's decision is final and binding, no correspondence will be entered into. The Promoter accepts no responsibility for late, lost or misdirected entries or other communications. Entries will be deemed void if illegitimate, forged, manipulated or tampered with in any way.
- 11. If any prize (or part of any prize) becomes unavailable for reasons beyond the Promoter's control, the Promoter may substitute a prize (or the relevant part of the prize) with a prize of equal or greater value.
- 12. The Promoter accepts no responsibility for the cancellation or delay of any football match connected with this Promotion for any reason beyond the control of the Promoter.
- 13. The Promoter and its related entities shall not be liable for any impairment, defect, performance issue or other characteristic or aspect of any prize nor any loss, damage or injury suffered to person or property (even if caused by negligence) in connection with the competition or as a result of accepting and/or using a prize (including proper use or otherwise), except for any liability which cannot be excluded by law.
- 14. If for any reason this competition is not capable of running as planned, including (without limitation) due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, vandalism, power failures, tempest, natural disasters, acts of god or nature, civil unrest, strikes or any other cause beyond the control of the Promoter, which corrupt or affect the administration security, fairness, integrity or proper conduct of this competition, then, to the extent permitted by law, the Promoter reserves the right in its sole discretion to cancel, modify or postpone the competition.
- 15. The Promoter reserves the right to request verification of age, identity, residential address of winners and any other information relevant to entry into or participation in this competition. Verification is at the discretion of the Promoter, whose decision is final.
- 16. The Promoter reserves the right to disqualify any individual who submits an entry that is not in accordance with these terms and conditions, or who is involved in any way in interfering or tampering with the conduct of this competition, including by sharing a campaign code on a public website. Failure by the Promoter to enforce any of its rights does not constitute a waiver of those rights.
- 17. All entries including any intellectual property such as copyright in the content of the entry, become the property of the Promoter. Details from entries will be collected and used for the purpose of processing and conducting this competition (which may include disclosure to third parties).
- 18. By entering this competition, all Entrants warrant they have provided their consent to the use of their personal information as described. If Entrants do not provide this personal information as requested for this competition, the Promoter may not be able to enter the Entrant into the competition or the Entrant may not be able to claim the prize.
- 19. By entering this competition Entrants warrant they have provided their consent so the Promoter may use their personal information (including their email address or telephone number), or disclose it to other organisations that may use it, in any media for future promotional, marketing (including direct marketing) and publicity purposes, including to obtain, analyse and formulate segmentation or commercial profiling of Entrants, without any further reference or payment to the Entrant.
- 20. Entrants may opt out of the future use of their personal information by the Promoter, and/or access, change and/or update their personal information, and/or obtain a copy of the Promoter's Privacy Policy by contacting the Promoter. A copy of the Promoter's Privacy and Credit Reporting Policy is also available at newcastlepermanent.com.au/privacy-policy.
- 21. Facebook, Instagram or any other form of social media may be used to advertise or promote the Promotion. By participating in this Promotion, individuals agree that the Promotion is in no way sponsored, endorsed or administered by, or associated with Facebook or Instagram, and to completely release Facebook and Instagram from any and all liability relating to the Promotion. Any questions, comments or complaints regarding the Promotion should be directed to the Promoter and not Facebook, Instagram, or other social media provider.

