

Newcastle Permanent Cinema Under the Stars 'Golden Ticket' VIP Experience Promotion

Promotion name	Cinema Under the Stars 'Golden Ticket' VIP experience 24/25 Competition
Promoter	Newcastle Permanent, part of Newcastle Greater Mutual Group Ltd ACN 087 651 992 AFSL/Australian credit licence 238273 307 King Street Newcastle West NSW 2302 Phone 13 19 87 newcastlepermanent.com.au
Promotion period	Start date: Wednesday 2 October 2024 at 5:00pm AEST End date: Thursday 13 March 2025 at 5.00pm AEDT
How to enter	To enter the Promotion, an Eligible entrant must fully complete the online entry form located on the Newcastle Permanent website during the promotion period. All entry forms must include the entrant's first name, last name, email address, contact phone number to be valid. When completing the entry form, entrants will have the option of selecting the specific Cinema Under the Stars event they plan on attending, and prize determinations will be made with this in mind. Incomplete, automated or incomprehensible entries will not be eligible.
Eligible entrants	Entry is open to residents of NSW aged 16 years and over.
Prizes	Each VIP experience prize consists of one (1) sectioned off prime seating area at each Cinema Under the Stars event for two people, a Newcastle Permanent picnic rug, light refreshments and a hamper pack. There are 11 prizes to be awarded in total. An entrant can win a maximum of 1 prize. No bonus prizes will be awarded.
Prize value	Each prize is valued at \$150. The overall total prize pool value is \$1,650 (AUD).
Prize determination	A prize draw will occur on the Thursday prior to each Cinema Under the Stars event. Refer to the 'Prize draw table' below for the date of each prize draw. The draw method is random electronic selection. All valid entries received up until 11:59pm on the day prior to the prize draw date (excluding any previous winners) will form the pool of entries for that prize draw. All draws will take place at 10:00am at 103 Tudor Street, Hamilton NSW 2303; or virtually. If a particular draw is scheduled on a non-business day, the draw will be conducted on the following business day. An additional three (3) entries will be chosen as reserve winners in the event a prize is not claimed in accordance with these conditions.
Winner notification	The Promoter will attempt to notify the winners by SMS, telephone or email within 1 day of the Prize determination. Each winner can claim their prize by attending the Newcastle Permanent marquee between 5:30 – 7pm on the specific Cinema Under the Stars event day and will be ushered to the VIP area by staff representatives.
Redetermination of winners	In the event a prize winner is not eligible to receive the prize, cannot be contacted, does not claim their prize, or returns the prize, they will be taken to have forfeited that prize and the Promoter will award the prize instead to the reserve major prize winner to have been next chosen. If the reserve minor prize does not claim the prize the process set out in this claim shall be applied again, and so on until the prize has been claimed.
Dispute resolution	Disputes or queries concerning the conduct of this promotion or claiming of a prize can be raised by contacting us by phone on 13 19 87; by email at feedback@newcastlepermanent.com.au , via our website, or in person any at branch. We will endeavour to address any concerns as quickly as possible. In the event that a matter takes longer than seven (7) days to resolve or investigate, will keep the customer regularly updated. More information about our dispute resolution process can be found on our website in our Feedback Guide.

Prize draw table

Event location	Prize draw date	Event date	Number of Prizes
Maitland Park, Maitland	10/10/2024	11/10/2024	1
Speers Point Park, Speers Point	10/10/2024	12/10/2024	1
Hepburn Park, Goonellabah	7/11/2024	8/11/2024	1
Coffs Harbour Showground	7/11/2024	9/11/2024	1
King Edward Park, Newcastle	5/12/2024	7/12/2024	1
Memorial Park, The Entrance	30/01/2025	1/02/2025	1
Orange Botanical Gardens	6/02/2025	8/02/2025	1
The Tanks, Forster	20/02/2025	21/02/2025	1
Westport Park, Port Macquarie	20/02/2025	22/02/2025	1
Bicentennial Park, Tamworth	13/03/2025	14/03/2025	1
Civic Park, Armidale	13/03/2025	15/03/2025	1

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1. Information on how to enter and prizes form part of these conditions. By participating, entrants acknowledge having read and understood these conditions and agree to be bound by these conditions. Entries must comply with these conditions to be valid.
2. Although there are no anticipated direct costs relating to receiving a Prize, any taxes (excluding GST) which may be payable because of receiving a prize are the sole responsibility of the winner.
3. If a prize is returned for any reason, the Promoter may, at their sole discretion re-distribute or retain the returned prize.
4. If a prize winner or reserve winner is unable to be awarded their prize, they forfeit that prize, and it may be withdrawn unawarded. In the event a prize winner or reserve winner cannot be found, this result will be published on the Promoter's website.
5. Prizes are not variable or transferable. Prizes are not redeemable for cash. The judges' decision is final and binding, no correspondence will be entered into. The Promoter accepts no responsibility for late, lost or misdirected entries or other communications. Entries will be deemed void if illegitimate, forged, manipulated or tampered with in any way.
6. If any prize (or any part of a prize) becomes unavailable for reasons beyond the Promoter's control, the Promoter may substitute a prize (or the relevant part of the prize) with a prize of equal or greater value.
7. The Promoter and its related entities shall not be liable for any impairment, defect, performance issue or other characteristic or aspect of any prize nor any loss, damage or injury suffered to person or property (even if caused by negligence) in connection with the competition or as a result of accepting and/or using a prize (including proper use or otherwise), except for any liability which cannot be excluded by law.
8. If for any reason this competition is not capable of running as planned, including (without limitation) due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, vandalism, power failures, tempest, natural disasters, acts of god or nature, civil unrest, strikes or any other cause beyond the control of the Promoter, which corrupt or affect the administration security, fairness, integrity or proper conduct of this competition, then, to the extent permitted by law, the Promoter reserves the right in its sole discretion to cancel, modify or postpone the competition.
9. The Promoter reserves the right to request verification of age, identity, residential address of winners and any other information relevant to entry into or participation in this competition. Verification is at the discretion of the Promoter, whose decision is final.
10. The Promoter reserves the right to disqualify any individual who submits an entry that is not in accordance with these terms and conditions, or who is involved in any way in interfering or tampering with the conduct of this competition. Failure by the Promoter to enforce any of its rights does not constitute a waiver of those rights.
11. All entries including any intellectual property such as copyright in the content of the entry, become the property of the Promoter. Details from entries will be collected and used for the purpose of processing and conducting this competition (which may include disclosure to third parties).
12. By entering this competition, all Entrants warrant they have provided their consent to the use of their personal information as described. If Entrants do not provide this personal information as requested for this competition, the Promoter may not be able to enter the Entrant into the competition or the Entrant may not be able to claim the prize. In addition, by entering this competition Entrants warrant they have provided their consent so the Promoter may use their personal information (including their email address or telephone number), or disclose it to other organisations that may use it, in any media for future promotional, marketing (including direct marketing) and publicity purposes, including to obtain, analyse and formulate segmentation or commercial profiling of Entrants, without any further reference or payment to the Entrant.
13. Entrants may opt out of the future use of their personal information by the Promoter, and/or access, change and/or update their personal information, and/or obtain a copy of the Promoter's Privacy Policy by contacting the Promoter or online at newcastlepermanent.com.au/privacy-policy.
14. Facebook, Instagram or any other form of social media may be used to advertise or promote the Promotion. By participating in this Promotion, individuals agree that the Promotion is in no way sponsored, endorsed or administered by, or associated with Facebook or Instagram, and to completely release Facebook and Instagram from any and all liability relating to the Promotion. Any questions, comments or complaints regarding the Promotion should be directed to the Promoter and not Facebook, Instagram, or other social media provider.