

Newcastle Permanent Building Society

“Best Local” 2021/22 Competition Terms & Conditions

1. Information on how to enter and prizes form part of these conditions. By participating, you acknowledge having read and understood these conditions and agree to be bound by these conditions. Entries must comply with these conditions to be valid.
2. The Promoter is Newcastle Permanent Building Society Limited (“NPBS”) ACN 087 651 992, 307 King Street, Newcastle West NSW 2302 (Head Office), phone 13 19 87.
3. Entry is open to residents of New South Wales. Employees and their immediate families of NPBS and its agencies associated with this competition are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, stepsister or first cousin.
4. To enter, visit the NPBS branded stand at the local event during the Entry Period, complete an entry flyer with your name and contact phone number, and drop the flyer in the entry box at the stand. Limit of one entry per person, at each local event. All entrants under the age of 16 must have their entry signed by a parent / legal guardian to be valid. There is no entry fee.
5. The competition commences at 12:00am AEST on 06/06/2021 and closes at 11:59pm AEST on 28/02/2022 (“Promotion Period”). To be valid, entries must be received by NPBS during the Promotion Period.
6. There are a total of 16 prizes, with two prizes drawn monthly. The prize is one Newcastle Permanent branded beach umbrella, delivered to a NSW mailing address or to a NPBS branch for collection, as nominated by the winner. Colours will be selected at random.
Total RRP value of prizes = AU\$800 (\$50 each) plus postage
Limit of one prize per entrant.
7. A random draw will take place at NPBS Head Office at 12:00pm AEST on the first Wednesday of each month (“Draw Date”), commencing 07/07/2021 and ending 02/03/2022. The first two valid entries drawn each month will receive a prize. No bonus prizes will be awarded.
8. Winners will be notified by NPBS within 2 working days of the respective Draw Date by telephone with instructions on how to claim their prize. In the event there is no winner or a winner cannot be found, this result will be published on the NPBS website newcastlepermanent.com.au/tools-and-services/terms-and-conditions#Promotions
9. Each winner must claim their prize within 14 days after being notified as a winner, by nominating their preferred Newcastle Permanent branch for collection, or providing NPBS with their full name and a NSW mailing address for the delivery of their prize. Prizes will be delivered to the nominated location within 21 days from the date NPBS receives the delivery address. If a prize is returned for any reason, NPBS may, at their sole discretion, re-deliver, re-distribute or retain the returned prize.
10. On each Draw Date, NPBS will draw at random a further two entries to be Reserve Winners. In the event a prize winner cannot be contacted or does not claim the prize within the time period specified in clause 9, the winner will be taken to have forfeited that prize and NPBS will award the prize instead to the Reserve Winner to have been next drawn.
11. NPBS will notify that Reserve Winner by telephone within 2 working days. The Reserve Winner must claim their prize within 14 days. In the event the Reserve Winner is also unable to be contacted by NPBS or fails to accept or collect their prize, then that prize may, at NPBS’ absolute discretion, be withdrawn unawarded.
12. Prizes are not variable or transferable or redeemable for cash. NPBS’s decision is final and binding – no correspondence will be entered into. NPBS accepts no responsibility for late, lost or misdirected entries or other communications. Entries will be deemed void if illegitimate, forged, manipulated or tampered with in any way.
13. In the event that any prize (or any part of a prize) becomes unavailable for reasons beyond NPBS control, NPBS may substitute with a prize of equal or greater value.
14. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of NPBS, including but not limited to technical difficulties, unauthorised intervention or fraud, NPBS reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.
15. NPBS and its related entities shall not be liable for any impairment, defect, performance issue or other characteristic or aspect of any prize nor any loss, damage or injury suffered to person or property (even if caused by negligence) in connection with the competition or as a result of accepting and/or using a prize (including proper use or otherwise), except for any liability which cannot be excluded by law.
16. Privacy Notice: Entry is conditional on providing the requested personal information. By entering this competition, each entrant consents to the collection and use of their personal information by NPBS for the purposes of conducting the competition. For further details about how we handle personal information, please see our Privacy Policy which is available at newcastlepermanent.com.au/privacy-policy. All entries become the property of NPBS.
17. Disputes or queries concerning the conduct of this promotion or claiming of a prize can be raised by contacting NPBS by phone on 13 19 87, by email at enquiries@npbs.com.au, online at newcastlepermanent.com.au, by post or in person by visiting a branch. NPBS will endeavour to address any concerns as quickly as possible, and in the event that a matter takes longer than seven (7) days to resolve or investigate, will keep the customer regularly updated. Further information about NPBS dispute resolution process can be found on the website at newcastlepermanent.com.au/contact-us.