

# A Leading Voice of Mutual Banking

Media Release

22 October 2021

## Google Pay™ now available to Newcastle Permanent customers

Newcastle Permanent customers can now utilise Google Pay to make quick, safe tap and pay transactions.

Google Pay, a free app, enables faster and easier payment from compatible Android™ devices, without sharing a customer's card number, thereby keeping information secure.

Google Pay can be used anywhere contactless payments are available, such as supermarkets, petrol stations and restaurants. Likewise, it can be used on participating websites when shopping online and in apps without having to enter any card information.

Newcastle Permanent CEO, Bernadette Inglis said the introduction of Google Pay demonstrates the customer-owned mutual's commitment to adapting to increasing customer preference towards digital banking services.

"As a customer-owned bank, we know our customers expect great personal service from their bank. They're also looking for new digital tools, as they're now making more contactless payments, both out of convenience and necessity.

"Our ultimate goal is to deliver the banking experience our customers need today and will want tomorrow. We're looking forward to continuing to enhance our digital capability and offering customers great digital tools and solutions. We've already delivered on this in 2021, and there's more to come," said Ms Inglis.

Google Pay can be used on any compatible Android smartphone, tablet or smartwatch. It creates a unique encrypted transaction number for every payment and does not share card numbers with merchants. Google Pay does not keep transactions or card numbers on its servers, and is backed by a strong security system that helps detect fraud and prevents hacking.

Customers can visit [www.newcastlepermanent.com.au/google-pay](http://www.newcastlepermanent.com.au/google-pay) for more information on how to use Google Pay.

-ends-

Note: Google Pay and Android are trademarks of Google LLC.

Contact the Media Centre:  
[newcastlepermanent.com.au/media-centre](http://newcastlepermanent.com.au/media-centre)  
[media@newcastlepermanent.com.au](mailto:media@newcastlepermanent.com.au)  
Call 0423 352 617